



## CARSINGTON FISHERY COVID-19

### INFORMATION & OPERATING PROCEDURES FOR ALL ANGLERS

To ensure we comply with social distancing and government guidelines, Carsington fishery will be observing revised operating procedures. We ask that you respect these guidelines / procedures and follow them to ensure all our staff and fellow customers remain safe.

[Document Updated Monday 8<sup>th</sup> March 2021](#)

#### Bookings

- All boats must be booked in advance. We are not able to accept walk in's on the day.
- You will be required to book and pay online to secure your day's fishing. If making an online booking is not possible then we will be able to take a booking and payment over the telephone between 9am – 4pm each day.
- To make an online booking [click here](#), choose the date required and add a Sport or 4 fish permit to your booking
- There will be two time slots available each day to help us stagger your arrival and aid with social distancing:
  - 8.30 – 17.30 – please check in and collect boat between 8.00 – 8.30
  - 9.00 – 18.00 – please check in and collect boat between 8.30 – 9.00
- DCAC customers can book a boat via the DCAC Boat option, you must enter you club number in the comments box so that we can confirm your booking.
- Full day boats will now be available for 2 people. Please observe the latest government rules on social distancing and who you can socialise with and when.
- Please be aware we cannot guarantee 2 metres distance between anglers whilst on the boat. You may wish to wear facemasks for your own safety, especially when the boat is motoring.
- If we have to cancel your pre-paid booking due to adverse weather conditions on the day, you will be entitled to move your booking to an alternative date at no additional cost.
- If you need to cancel you're booking please contact us as soon as possible. We can move your booking to an alternative date as long as you give us 24 hours' notice before your booking date. If you fail to arrive for your booking and do not contact us in advance then we will be unable to credit you.

#### Parking

- Please be mindful of others on arrival to the site & in the fishery car park. Please observe social distancing when parking and when unloading and loading your vehicle.
- Please make sure that you do not congregate in groups of more than 6 people and adhere to the latest government regulations.
- There will be no parking by the fishery building or on the staff parking area.
- For those anglers who have booked the wheelie boat and required disabled parking access there will be two reserved parking spaces near to the top of the slipway.
- Parking is still free of charge. Please remember to give your car registration details at reception when you check in.

#### Reception

- We will open at 8am to 4pm, 7 days a week for boat and permit issue.
- Fishery reception hasn't moved. Access will now be from the front of the building only. Please follow signs from the Fishery carpark and adhere to our safe queuing system so as to maintain social distance between customers and staff.
- You will be required to wear a face covering when entering the building to check in.
- We will have hand sanitizer available and we ask that you use this when you enter the building.
- Please only enter building / reception to check in for your days fishing. Please be patient if you have to queue or are asked to wait.

- Toilet facilities will only be available at the fishery, at the side of the building. Please observe the queueing and one way system and adhere to maintain social distance at all times.
- If you are boat fishing with a member of the same household, only one person should enter reception to check in.
- For any additional purchases on the day we request the use of contactless/card payments where possible.

### **Boat Fishing**

- We are operating a reduced boat fleet to allow us to clean and sanitise the boats and equipment ready for the next bookings.
- Boats will now be available for 2 people as long as they are from the same household or social bubble.
- Please be aware we cannot guarantee 2metres distance between anglers whilst on the boat. You may wish to wear facemasks for your own safety, especially when the boat is motoring.
- Please note that as we are working with a reduced fleet requests for specific boats may not be possible at this time.
- On arrival at the slipway we ask that you wait at the sign posted area and queue. Only 2 people from the same household or social bubble, will be allowed on the jetty at one time. Please maintain a social distance at all times.
- Once in your boat please motor out of the bay area immediately. Anglers wanting to 'tackle up' should do this out in 'open water'.
- Once fishing is completed, when you arrive back to the pontoon we ask that the boat is docked the same side you departed from. Please continue to adhere to social distancing measures when disembarking from your boat. You may need to stay afloat and wait away from the jetty until it is clear.
- Please place catch returns in the usual catch return boxes or alternatively email them to [flyfishing@carsingtonwater.com](mailto:flyfishing@carsingtonwater.com)
- Once off the water, please leave your lifejacket in the designated area.
- For your safety, all boats, equipment and lifejackets are disinfected after every use. If you wish, please feel free to bring protective gloves and/or a face covering as well as hand sanitiser.

**We look forward to seeing you all soon.**

**Please remember that, on top of all this, the usual fishery rules will still apply!**