

JOB DESCRIPTION

Job Title: Watersports Instructor

Department: Watersports

Reporting To: Scott Harrand (Assistant Manager)

Location: Carsington Sports & Leisure Ltd

Rate of pay: Dependent relevant NGB qualifications.

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Job role will be to deliver a wide variety of water / land-based activity sessions and NGB courses, at Carsington Sports & Leisure, whilst providing customers with a safe and adventurous experience. Within the role you could be teaching on a one-to-one basis or to large school groups for multi day activities. In addition to teaching the role also includes general safety cover, equipment issue, and safety briefing for hire sessions. As well as carrying out equipment and general centre maintenance. You will also be expected to support all aspects of our business E.g. cycle hire and fishery. Professionalism and adhering to centre and NGB safety standards is key.

Qualifications:

- RYA Windsurfing Instructor, Sailing Instructor, Powerboat Instructor or British Canoeing Coach / Instructor
- First Aid and RYA Powerboat level 2 is a minimum requirement

Other governing body qualifications useful, i.e., BSUPA, OTC, BOF, SPA. RLSS,

Skills:

- Hardworking enthusiastic and reliable
- Good Customer Relations
- Good communicator
- Have a high regard to safety management and attention to detail
- Ability to work as an individual or part of a team
- be able to work under pressure in busy periods

Experience:

- Recent teaching experience in the watersports industry
- Customer service
- H&S Awareness
- Knowledge of watersports industry including teaching schemes & equipment.



Carsington sports & leisure

Main Duties:

- Responsibility for ensuring customer safety on all activities including Safety boat duties as required.
- To assist in the day to day running of all Activities which may include preparation equipment for hire, centre / equipment maintenance
- Ensure all customer enquiries are dealt with quickly and efficiently, promoting first class customer care.
- To carry out NGB instruction to individuals or groups
- To Instruct activity sessions as set out by SOP
- Maintain and promote the centre professionalism.
- Maintain and develop qualifications in accordance with CSL and governing body policies.
- Assist with Cycle hire and fishery support where needed
- Check and monitor security of watersports equipment from opening and closing procedures
- To carry out any other duties that are deemed fit by the senior / Management team

Personal Attributes:

- An outgoing and friendly manner
- High standard of personal presentation
- A team player with excellent communication and interpersonal skills
- Self-motivated and organised

Perks and benefits

- Free use of centre equipment
- Free water access
- Staff Discounts on equipment and clothing
- Free parking
- Support with CPD
- Workplace pension scheme
- Family Discount available for activities*
- Statutory holiday entitlement

Other Information:

- Due to the nature of the work at the centre all offers of employment are subject to referencing and an enhanced DBS disclosure.
- Due to the seasonal role, you may be required to work a variety of early or late shift times
- You will be required to work weekends and school holidays

